



# Customer Application Form

VOIP/NBN

Sedcom Communications Pty Ltd  
ABN 13 053 539 209  
Unit 2, 70 Dacre Street, Mitchell ACT 2911  
[www.sedcom.com.au](http://www.sedcom.com.au)  
Phone: 02 6283 1444 | Email: [service@sedcom.com.au](mailto:service@sedcom.com.au)

EXISTING ACCOUNT NUMBER

## COMPANY DETAILS

LEGAL NAME	ABN / ACN / ABRN	
TRADING NAME		
ADDRESS (SERVICE INSTALLATION ADDRESS)		
SUBURB	STATE / TERRITORY	POST CODE
POSTAL ADDRESS (IF DIFFERENT TO SERVICE INSTALLATION ADDRESS)		
SUBURB	STATE / TERRITORY	POST CODE
TELEPHONE	FAX	WEBSITE

## AUTHORISED REPRESENTATIVE – PRIMARY (AUTHORITY TO CHANGE/DISCONNECT/CLOSE ACCOUNT)

FULL NAME	POSITION	
EMAIL ADDRESS	TELEPHONE	D.O.B (DD/MM/YYYY)

## AUTHORISED REPRESENTATIVE – SECONDARY (AUTHORITY TO REQUEST BILLING INFORMATION)

FULL NAME	POSITION	
EMAIL ADDRESS	TELEPHONE	D.O.B (DD/MM/YYYY)

## BILLING DETAILS

BILLING EMAIL ADDRESS
-----------------------

• We have reduced our carbon footprint. All invoices and service notifications will be sent to you via email.



## Customer Application Form

VOIP/NBN

Sedcom Communications Pty Ltd

ABN 13 053 539 209

Unit 2, 70 Dacre Street, Mitchell ACT 2911

[www.sedcom.com.au](http://www.sedcom.com.au)

Phone: 02 6283 1444 | Email: [service@sedcom.com.au](mailto:service@sedcom.com.au)

EXISTING ACCOUNT NUMBER

### VOIP LINES – 12 MONTH CONTRACT

PLAN	MONTHLY ACCESS FEE	NUMBER OF CHANNELS
BUSINESS VOIP	<b>\$11.00 Inc GST</b> Price is per Channel. Minimum 2 Channels. Minimum cost is \$264.00 Inc GST over 12 Months.	
UNLIMITED VOIP	<b>\$60.00 Inc GST</b> Price is per Channel. Minimum 2 Channels. Minimum cost is \$1,440.00 Inc GST over 12 Months.	

### DID REQUIREMENTS

NUMBER OF DID	DID SINGLE	DID 100 BLOCK
MONTHLY RENTAL	<b>\$1.10 Inc GST</b> Minimum cost is \$13.20 Inc GST over 12 Months	<b>\$49.50 Inc GST</b> Minimum cost is \$594.00 Inc GST over 12 Months
QTY REQUIRED		

	DID SINGLE - 1300	DID SINGLE - 1800
MONTHLY RENTAL	<b>\$16.50 Inc GST</b> Minimum cost is \$396.00 Inc GST over 24 Months.	<b>\$16.50 Inc GST</b> Minimum cost is \$396.00 Inc GST over 24 Months.
SETUP FEE	<b>\$55.00 Inc GST</b> Once Off Fee	<b>\$55.00 Inc GST</b> Once Off Fee
QTY		

### BUSINESS FAX SERVICE

MONTHLY ACCESS FEE	OBIHAI ATA	QTY
<b>\$16.50 Inc GST</b> Minimum cost is \$396.00 Inc GST over 24 Months.	<b>\$137.50 Inc GST</b> Once Off Fee	



## Customer Application Form

VOIP/NBN

Sedcom Communications Pty Ltd

ABN 13 053 539 209

Unit 2, 70 Dacre Street, Mitchell ACT 2911

[www.sedcom.com.au](http://www.sedcom.com.au)

Phone: 02 6283 1444 | Email: [service@sedcom.com.au](mailto:service@sedcom.com.au)

EXISTING ACCOUNT NUMBER

NBN VOIP BUNDLE	
*Designed to be used with Sedcom VoIP Services	
Up to 25Mbps Down Up to 10Mbps Up	
MONTHLY FEE WITH BASIC SUPPORT (NO SLA)	MONTHLY FEE WITH BRONZE SUPPORT (ENHANCED 12)
<b>\$79.00</b>	<b>\$102.64</b>
Minimum cost is \$1,896.00 Inc GST over 24 Months.	Minimum cost is \$2,463.36 Inc GST over 24 Months
<input type="radio"/>	<input type="radio"/>

25/10 UNLIMITED	
Up to 25Mbps Down Up to 10Mbps Up	
MONTHLY FEE WITH BASIC SUPPORT (NO SLA)	MONTHLY FEE WITH BRONZE SUPPORT (ENHANCED 12)
<b>\$103.00</b>	<b>\$150.21</b>
Minimum cost is \$2,472.00 Inc GST over 24 Months.	Minimum cost is \$3,605.04 Inc GST over 24 Months
<input type="radio"/>	<input type="radio"/>

50/20 UNLIMITED	
Up to 50Mbps Down Up to 20Mbps Up	
MONTHLY FEE WITH BASIC SUPPORT (NO SLA)	MONTHLY FEE WITH BRONZE SUPPORT (ENHANCED 12)
<b>\$111.00</b>	<b>\$159.21</b>
Minimum cost is \$2,664.00 Inc GST over 24 Months.	Minimum cost is \$3,821.04 Inc GST over 24 Months
<input type="radio"/>	<input type="radio"/>

100/40 UNLIMITED	
Up to 100Mbps Down Up to 40Mbps Up	
MONTHLY FEE WITH BASIC SUPPORT (NO SLA)	MONTHLY FEE WITH BRONZE SUPPORT (ENHANCED 12)
<b>\$133.00</b>	<b>\$186.21</b>
Minimum cost is \$3,192.00 Inc GST over 24 Months.	Minimum cost is \$4,469.04 Inc GST over 24 Months
<input type="radio"/>	<input type="radio"/>

250/100 UNLIMITED	
Up to 250Mbps Down Up to 100Mbps Up	
MONTHLY FEE WITH BASIC SUPPORT (NO SLA)	MONTHLY FEE WITH BRONZE SUPPORT (ENHANCED 12)
<b>\$237.60</b>	<b>\$276.21</b>
Minimum cost is \$5,702.40 Inc GST over 24 Months.	Minimum cost is \$6,629.04 Inc GST over 24 Months
<input type="radio"/>	<input type="radio"/>

500/200 UNLIMITED	
Up to 500Mbps Down Up to 200Mbps Up	
MONTHLY FEE WITH BASIC SUPPORT (NO SLA)	MONTHLY FEE WITH BRONZE SUPPORT (ENHANCED 12)
<b>\$336.60</b>	<b>\$375.21</b>
Minimum cost is \$8,078.40 Inc GST over 24 Months.	Minimum cost is \$9,005.04 Inc GST over 24 Months
<input type="radio"/>	<input type="radio"/>



## Customer Application Form

VOIP/NBN

Sedcom Communications Pty Ltd

ABN 13 053 539 209

Unit 2, 70 Dacre Street, Mitchell ACT 2911

[www.sedcom.com.au](http://www.sedcom.com.au)

Phone: 02 6283 1444 | Email: [service@sedcom.com.au](mailto:service@sedcom.com.au)

EXISTING ACCOUNT NUMBER

1000/400 UNLIMITED	
Up to 1000Mbps Down Up to 400Mbps Up	
MONTHLY FEE WITH BASIC SUPPORT (NO SLA)	MONTHLY FEE WITH BRONZE SUPPORT (ENHANCED 12)
<b>\$435.60</b> Minimum cost is \$10,454.40 Inc GST over 24 Months. <input type="radio"/>	<b>\$474.21</b> Minimum cost is \$11,381.04 Inc GST over 24 Months. <input type="radio"/>

- Plans above 250/100 not available on all Pol's
- Billing will commence on the day of service activation and pro-rata in-line with billing cycle.
- All plan charges are billed 1 month in advance
- Cancellation of a service can take up to 3 business days.
- All amounts are in AUD and all pricing includes GST.

### HARDWARE – ONCE OFF COST

TYPE	UPFRONT COST	QTY REQUIRED
BIPAC8700AXL BILLION ROUTER (FOR NBN)	\$199.00 Inc GST	
PFSense FIREWALL ROUTER (FOR NBN)	\$460.00 Inc GST	
UBIQUITI DREAM MACHINE BUSINESS GRADE WIFI	\$550.00 Inc GST	
CUSTOM to meet site specific requirements		

- FREE Installation applies when you purchase a new BIPAC8700AXL Billion Router from us to provision your new NBN service
- Additional Installation costs apply when you purchase a PfSense Firewall Router or Ubiquiti Dream Machine from us to provision your new NBN service



# Customer Application Form

# VOIP/NBN

Sedcom Communications Pty Ltd  
ABN 13 053 539 209  
Unit 2, 70 Dacre Street, Mitchell ACT 2911  
[www.sedcom.com.au](http://www.sedcom.com.au)  
Phone: 02 6283 1444 | Email: [service@sedcom.com.au](mailto:service@sedcom.com.au)

EXISTING ACCOUNT NUMBER

## CALL FAILOVER

PLEASE DIRECT MY CALLS TO THE FOLLOWING NUMBER IN CASE OF INTERNET OUTAGE OR POWER BLACKOUT
---

## CUSTOMER DECLARATION

- I am an authorised representative for the Applicant Company and am authorised to request the products and services in this Application.
- I consent to the email address provided being used for the delivery of invoices, service notifications and marketing material.
- I am aware that there may be costs / obligations (including early termination &/or porting fees) from my current provider for which I am responsible.
- Sedcom Communications Pty Ltd may change its selected suppliers / carriers through whom it provides the Services at any time without reference to me.
- I am aware that there may be Installation Costs incurred for which I am responsible.
 

Call Out / Travel Fee	\$40.00 Inc GST
Hourly Install Fee (Business Hours)	\$145.00 Inc GST

The hourly rate is a flat fee for up to the first hour onsite. Thereafter it is charged pro-rata in half hour intervals.
- I am aware that there may be costs incurred from NBN Co for which I am responsible.
 

Greenfields Installation Fee (per service location)	\$300.00 Inc GST
Subsequent Installation Fee* (including new copper pair)	\$297.00 Inc GST

\*Excludes Labour Rate and Materials over and above NBN Initial Standard Installation. Applies to new copper pair (FTTB, FTTN and FTTC) as well as subsequent installations for HFC, Fibre and Wireless.  
NBN Co may impose other charges on Sedcom not listed above pursuant to the NBN Co Wholesale Broadband Agreement. Where Sedcom incurs those charges as a result of the services provided to you, we may pass through those charges and bill them to you.

FULL NAME	POSITION
SIGNATURE	DATE (DD/MM/YYYY)